

Parent App Registration – Guide for Parents

You should have received an email invitation to register for Parent App from **noreply@sims.co.uk**. If you have not received the email, please check your spam folder.

Click the link in the email you have received to register. You will get the screen below.

IMPORTANT: DO NOT ENTER YOUR EMAIL ADDRESS AND INVITATION CODE IN THIS SCREEN.

Select **Register with an External Account**

SIMS

Activate Your Account

So that we can confirm your identity, please enter your email address and personal invitation code.

Username

Invitation Code

Next

Alternatively you may complete the registration using an External Account.

Register with an External Account

Secured by SIMS ID

To register for Parent App you need to use an existing account e.g. Apple ID, Facebook, Google, Microsoft or Twitter.

At the next screen **DO NOT ENTER YOUR EMAIL ADDRESS AND INVITATION CODE IN THIS SCREEN**

Select the relevant icon for account type you wish to use to register e.g. Google, Microsoft, Facebook etc.

Register your account for SIMS products






Username

Password

Show Password [Forgot Password?](#)

Sign in

OR

ESS **SIMS**

ESS: [Check Service Status](#)

Secured by SIMS ID

Enter the email address you use for the account type you have selected.

Sign in with Google

Sign in

Continue to sims.co.uk

Email or phone
example@example.com

[Forgot email?](#)

To continue, Google will share your name, email address, language preference and profile picture with sims.co.uk.

[Create account](#) [Next](#)

English (United Kingdom) [Help](#) [Privacy](#) [Terms](#)

Enter the password you normally use for the account you are using to register with. **If you have any issues with the logon details for the account you are using, you will need to reset your password with the account provider.**

Sign in with Google

Welcome

Enter your password

Show password

To continue, Google will share your name, email address, language preference and profile picture with sims.co.uk.

[Forgot password?](#) [Next](#)

The following screen will appear. Check the account information is correct and click **Register**

SIMS

Registration

You will have received a new service invite code from either SIMS or from your school administrator.

Please enter the code below and tap or click Register.

Name (not you?)

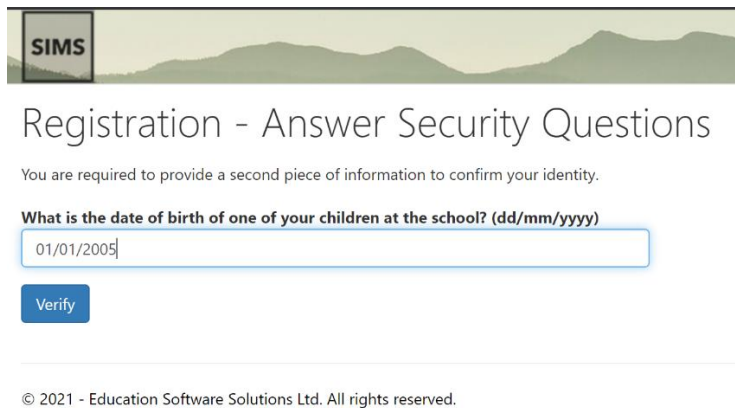
Signed in with

Invitation Code

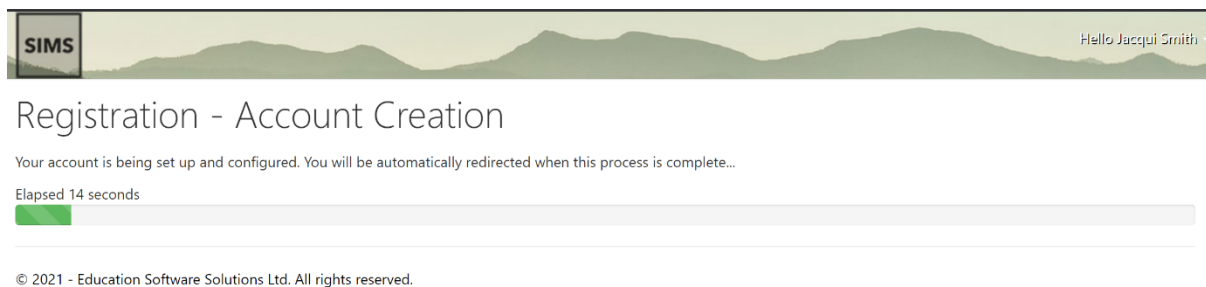
[Register](#)

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You will then be prompted to enter the date of birth of one of your children and click **Verify**. This must be in the correct format i.e. **DD/MM/YYYY**. If SIMS does not accept the date you have entered, you may need to enter it in US format depending on your device settings i.e. **MM/DD/YYYY**



You will then get the screen below.



Once the registration is successful you can download and install Parent App from Google Play Store or Apple Store depending on your device. You will need to log in using the same account email address and password details that you used to register.

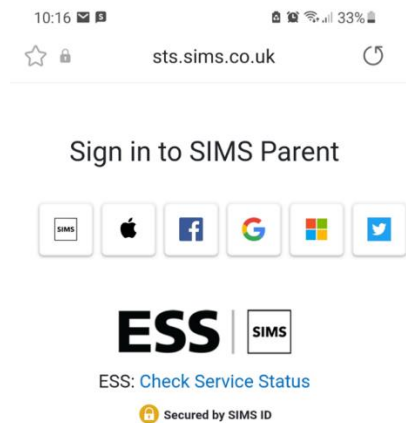
Logging into the App

When you first load the app you will get the screen below:

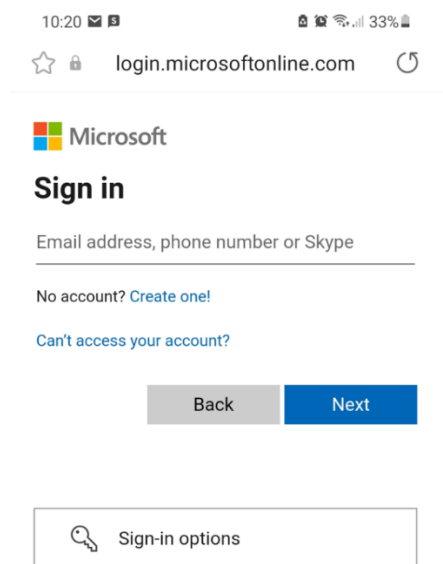


If you have followed the guidance above and registered successfully, click **Yes, Sign In**

At the next screen **you must select the same account type you registered with** e.g. Google, Microsoft, Facebook, otherwise you will get a message stating you do not have access.



Enter the relevant email address and the password associated with this email address.



You should now be logged into the app.

If you are using a PC or laptop, you can access Parent App by typing in the following URL:

<https://www.sims-parent.co.uk>