

Ref DJB/AQG/Letters/Network Allowances

8 January 2021

Dear Parent/Carer

RE: INCREASING DATA ALLOWANCES ON MOBILE DEVICES

You may be aware that the Department of Education have set up a scheme to help children and young people to access remote education. This scheme temporarily increases data allowances for mobile phone users on certain networks.

Schools, trusts and local authorities can request mobile data increases for children and young people who:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education

Children with access to a mobile phone on one of the following networks might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile

Other providers may join the scheme at a later stage.

If you meet the criteria stated above, for each request, we need to know:

- the name of the account holder
- the number of the mobile device
- the mobile network of that device (for example Three)

The school will need to submit mobile information through the Government's online service. Each provider will vary in how quickly they process requests. Once a network provider has processed a data increase, they will send a text message to the account holder.

We have produced a form to complete so that we can send the responses to the online service:

<https://forms.office.com/Pages/ResponsePage.aspx?id=HnypklpiskmKnVw6Pae-7V978llyTpPnFznzz8FKvBUQk1NQIVBNTRWWUpCNiK1NDM2TDBKUEIFVi4u>



If you wish to take up the offer, you are advised to read the privacy statement to understand how they will use your personal information:

Privacy Statement:

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you will get a text message from the Department for Education with more information about your data protection rights.

If wish to receive written information regarding the privacy statement, please go to: [How we look after personal information for the Increasing Children's Mobile Data scheme - Get help with technology - GOV.UK \(education.gov.uk\)](#)

If you require further information about the scheme, please visit <https://get-help-with-tech.education.gov.uk/about-increasing-mobile-data>

The deadline for submission is **Friday 15th January 2021**.

Yours sincerely

MS W GRAY
Assistant Head Teacher