

# BIRMINGHAM SENSORY SUPPORT SERVICE

*Support while children,  
young people and their  
families are at home*



Currently the nation is experiencing a situation we have not seen before. It is requiring us all to change our normal routines and may be causing your child with a sensory impairment to feel concerned and present some challenges for you as a parent and/or carer.

The Sensory Support Service are here to help you during this difficult time. Our families and children are really important to us and we are here to provide you with support through our telephone helpline service.

You can get advice and support on a range of topics, including the following:

- Strategies to support access to home routines
- Motivating and engaging your child
- Tips for helping your child /young person to manage their school work at home
- Advice on the use specialist equipment in relation to hearing or vision loss
- Advice and support in relation to Radio Aids
- Wellbeing
- Structure and routines
- Helping your child to understand what is happening
- Looking after yourself

Help can be provided through email, phone, WhatsApp, video, or Skype (with subtitles if necessary).

We would like to assure you that our support remains available to you by telephone throughout this period.

If your child is already supported by Sensory Support, in the first instance please contact your child's allocated Teacher of the Deaf or Teacher of the Vision Impaired on their mobile number or email address. If you are unable to make contact with them, please use the email address below to contact the Sensory Support Service.

If your child has a hearing or vision loss and they are not already known to the Birmingham Sensory Support Service and you would like to access support from a Teacher of the Deaf or Teacher of the Vision Impaired, please email: [SSParentEnquiry@birmingham.gov.uk](mailto:SSParentEnquiry@birmingham.gov.uk)

We will require the following information:

- Your name
- Your child's name
- The telephone number you would like to be contacted on
- Details of your child's hearing or vision loss, including diagnosis and hospital they attend
- The name of your child's school/setting where applicable
- Whether an interpreter is required for you to access this service

A member of the team will aim to get back to you as soon as possible.

*"We can do this if we all work together as a family"*

Birmingham SEND Youth Forum

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