

# **Exam Results - Frequently Asked Questions**

## When will I be able to collect my exam results?

A Level results day is the 15<sup>th</sup> of August. Year 13 students will be able to collect their results between 08:30 and 09:30. Year 12 students will be able to collect their results between 10:00 and 11:00.

GCSE results day is the 22<sup>nd</sup> of August. Year 11 students will be able to collect their results between 08:30 and 09:30.

### What should I do if I'm away for exam results day?

Students who are away for exam results day should send a letter to the Exams Officer or email exams@fairfax.bham.sch.uk, ideally before the end of the summer term. Students should advise that they would like somebody else to collect the results on their behalf and name that person. Students who would like their exam results posted home should bring a stamped addressed envelope to the Exams Officer before the end of term.

## When will I be able to collect my certificates?

Certificates will be available to collect from school from the beginning of December. Please note that any examination certificates not collected after 12 months will be destroyed. Please note that some awarding bodies do not offer a replacement certificate service. In such circumstances, the awarding body will issue a Certifying Statement of Results and will charge for the service.

#### I am unhappy with my results – what can I do?

Members of teaching staff will be available from 8:30-11:00 on A Level Results Day and from 08:30 to 10:30 on GCSE Results Day to offer support and guidance about exam results. Students who are unhappy with their results may benefit from requesting a Review of Results (RoRs). Further information about RoRs and the forms which need to be completed can be found on the school website under the Exams tab. Please note there are strict deadlines to submit these applications to the examination boards. A fee will be charged for this service which will be refunded if the grade for the unit improves.

## Why aren't the marks for some of the units appearing on my results slip?

Students who have sat exams in one of the reformed specifications will not see a result for each unit on their results slip. Instead, they will only see the overall subject grade. This information will be provided on a separate sheet in your results envelope.



# Where can I find the grade boundaries?

If students need to know the grade boundaries, the exam boards have a tool on their websites to show how many marks they needed to achieve the next grade up.

# Some of my personal details are incorrect on my results slip. What can I do?

Exam boards can correct errors such as misspelled names but students need to speak to the Exams Officer to request any changes. The details on the results slip will also appear on certificates so it's important to ensure they are correct. A fee may be incurred if students wish to change the details on their certificates at a later date.