

## Exam Results – Frequently Asked Questions

### When will I be able to collect my exam results?

A Level results day is the 16<sup>th</sup> of August. Year 13 students will be able to collect their results between 08:30 and 09:30. Year 12 students will be able to collect their results between 10:00 and 11:00.

GCSE results day is the 23<sup>rd</sup> of August. Year 11 students will be able to collect their results between 08:30 and 09:30.

### What should I do if I'm away for exam results day?

Students who are away for exam results day should send a letter to the Exams Officer or email [exams@fairfax.bham.sch.uk](mailto:exams@fairfax.bham.sch.uk), ideally before the end of the summer term. Students should advise that they would like somebody else to collect the results on their behalf and name that person. Students who would like their exam results posted home should bring a stamped addressed envelope to the Exams Officer before the end of term.

### When will I be able to collect my certificates?

Certificates will be available to collect from school from the beginning of December. **Please note that any examination certificates not collected after 12 months will be destroyed.** Please note that some awarding bodies do not offer a replacement certificate service. In such circumstances, the awarding body will issue a Certifying Statement of Results and will charge for the service.

### I am unhappy with my results – what can I do?

Members of teaching staff will be available from 8:30-11:00 on A Level Results Day and from 08:30 to 10:30 on GCSE Results Day to offer support and guidance about exam results. Students who are unhappy with their results may benefit from requesting a Review of Results (RoRs). Further information about RoRs and the forms which need to be completed can be found on the school website under the Exams tab. Please note there are strict deadlines to submit these applications to the examination boards. A fee will be charged for this service which will be refunded if the grade for the unit improves.

### Why aren't the marks for some of the units appearing on my results slip?

Students who have sat exams in one of the reformed specifications will not see a result for each unit on their results slip. Instead, they will only see the overall subject grade. Students who would like to know what they achieved in each unit should speak to someone in Sixth Form or the Exams Office.

What is the difference between UMS and raw marks?

Raw marks are what students achieve in each exam paper. To make sure that any differences in the difficulty of exams or assessments are taken into account, the exam boards convert the 'raw' or exam paper mark into a UMS mark. Only UMS marks will appear on candidate results slips. If students need to know the grade boundaries, the exam boards have a tool on their websites to show how many marks they needed to achieve the next grade up. UMS marks are not given for new specifications.

Why are my GCSE results a mixture of numbers and letters?

Most GCSE subjects have been reformed, meaning students will receive a number rather than a letter for their grade. However, there are still a few subjects which are yet to be reformed and students will still receive a letter grade for these. Please speak to a teacher or the exams officer for more information about new specification grading.

Students who sat GCSE Combined Science will see two grades for this subject on their results slip as the qualification is worth two GCSEs. The grades will be either equal (for example, 7-7) or adjacent (for example, 6-5).

Some of my personal details are incorrect on my results slip. What can I do?

Exam boards can correct errors such as misspelled names but students need to speak to the Exams Officer to request any changes. The details on the results slip will also appear on certificates so it's important to ensure they are correct. A fee may be incurred if students wish to change the details on their certificates at a later date.