

## **Exam Results – Frequently Asked Questions**

### When will I be able to collect my exam results?

A Level results day is the 17<sup>th</sup> of August. Year 13 students will be able to collect their results between 08:30 and 09:30. Year 12 students will be able to collect their results between 10:00 and 11:00.

GCSE results day is the 24<sup>th</sup> of August. Year 11 students will be able to collect their results between 08:30 and 09:30.

### What should I do if I'm away for exam results day?

Students who are away for exam results day should send a letter to the Exams Officer, ideally before the end of the summer term, advising that they would like somebody else to collect the results on their behalf and naming that person. Students who would like their exam results posted home should bring a stamped addressed envelope to the Exams Officer.

### When will I be able to collect my certificates?

Certificates will be available to collect from school from the beginning of December 2017. **Please note that any examination certificates not collected after 12 months will be destroyed.**

### I am unhappy with my results – what can I do?

Members of teaching staff will be available from 8:30-11:00 on A Level Results Day and from 08:30 to 10:30 on GCSE Results Day to offer support and guidance about exam results. Students who are unhappy with their results may benefit from requesting an Enquiry About Results. Further information about EARs and the forms which need to be completed can be found on the school website under the Exams tab. Please note there are strict deadlines to submit these applications to the examination boards. A fee will be charged for this service which will be refunded if the grade for the unit improves.

What is the difference between UMS and raw marks?

Raw marks are what students achieve in each exam paper. To make sure that any differences in the difficulty of exams or assessments are taken into account when adding up marks to give an overall grade, the exam boards convert the 'raw' or exam paper mark into a UMS mark. Only UMS marks will appear on candidate results slips. If students need to know the grade boundaries, the exam boards have a tool on their websites to show how many marks they needed to achieve the next grade up.

Why aren't the marks for some of the units appearing on my results slip?

If you have sat exams for one of the new reformed specifications, the results for each unit will not appear on your results slip. Instead, you will only see the over subject grade. If you need to know what you achieved in each unit, speak to someone in Sixth Form or the Exams Office.

Why are my GCSE results a mixture of numbers and letters?

Students who started in Year 11 in September 2016 sat new exams in English Language, English Literature and Maths. Their final grade will be a number for these subjects but a letter for all other subjects. Please speak to a teacher or the exams officer if you need more information about new specification grading.

Some of my personal details are incorrect on my results slip. What can I do?

Exam boards can correct errors such as misspelled names very quickly but you need to speak to the exams officer to request any changes. The details on the results slip will also appear on certificates so it's important to ensure they are correct. A fee may be incurred if you wish to change the details on your certificates at a later date.